




MFMW Participant Feedback Survey based on the NDIS Practise Standards Full Questionnaire

 <p><i>My Future My Way uses The NDIS Practice Standards to promote and guide the quality of service provision ensuring that service delivery focuses on rights and outcomes for participants.</i> This survey has been developed to capture the feedback of NDIS participants and is based on the NDIS Practice Standards.</p>					
Rights and Responsibilities, Provision of Supports					
Requirement	Yes	No	Not Sure	How	Comment
1 MFMW workers respect me, let me say what I think and feel and help me to make decisions about my life.					
2 Workers help me to become more independent.					
3 I can say how I would like to be supported, when and where.					
4 MFMW only tells other people about me if I agree to it.					
5 I always feel safe with workers and no one has done or said things that hurt me or make me feel bad.					
Core Module: Governance and Operational Management					
Requirement	Yes	No	Not Sure	How	Comment
6 I think MFMW are well organised in how they provide services.					
7 I can get see any information MFMW has about me at any time.					
8 Workers ask me if I am happy with the service they provide and they care about what I have to say.					
9 I know how make a					



complaint.					
10 I am not afraid to make a complaint.					
11 If something bad happens accidentally, MFMW fixes it so it does not happen again.					
Provision of Supports					
Requirement	Yes	No	Not Sure	How	Comment
12 Workers help me to get what is important to me.					
13 I understand all the things the Workers do with me and why they are doing them.					
14 If things change in my life, MFMW will change how they do things with me if that is what I want.					
Support provision environment					
Requirement	Yes	No	Not Sure	How	Comment
15 I get to spend my money how I would like.					
16 I think that my things are safe when staff are at my place.					
17 If Workers help me to take medicine, I know that they will do it right.					
M2 Specialist behaviour support / Implementing behaviour support plans					
Requirement	Yes	No	Not Sure	How	Comment
19 I feel safe when Workers help me with my behaviour.					
20 My life is better now that Workers have helped me with my behaviour.					
3 Early childhood supports					
Requirement	Yes	No	Not Sure	How	Comment



21 Our child accesses supports that: a) promote and respect their legal and human rights b) support their development of functional skills, and c) enable them to participate meaningfully and be included in everyday activities with their peers.					
22 As a family, we receive family-centred supports that are culturally inclusive, responsive, and focus on our strengths.					
23 Our child accesses support that engage their natural environments and enable inclusive and meaningful participation in our family and community life.					
24 Our child receives coordinated supports from a collaborative team comprising our family, MFMW and other relevant providers.					
25 Our child receives supports that build the knowledge, skills and abilities of the family and other collaborating providers in order to support their learning and development.					
26 Our child receives supports that are outcome-based and goal-focused.					
M 4 Specialised support coordination					
Requirement	Yes	No	Not Sure	How	Comment
27 My Workers help me to get what is important to me and what I like.					
28 My Workers help me to do and get the things that I like that were hard for me to get before.					
29 Mt Workers tell me about what I can have and do and they help me chose the things that are important to me.					